

BANNER (SSB) REGISTRATION ERRORS

Various messages may appear as you attempt to register for classes. Some of the messages are informative; some are restrictive. If a restrictive message appears, you must meet the conditions of the restriction to register, which may require some type of intervention from an office or department on campus. The most frequently seen messages and the required action follow.

During pre-registration, please be sure you are not attempting to register before the day assigned to your class level.

Please note--if granted an electronic override by an instructor or department, you (the student) must then follow up by going online to add the section to your schedule in Self-Service Banner. Also please note that MULTIPLE overrides may be needed for a single course. You must obtain all necessary overrides before you will be allowed to add the course to your schedule in Self-Service Banner.

Error Message	Explanation	Action Needed
Closed Section	Course has reached maximum enrollment limit.	Select another course, or contact department for an override.
Time Conflict with CRN #####	The meeting time of the course overlaps with another course.	Select another course that does not conflict, or ask both instructors to enter an override so you can register.
Prerequisite/Test Score	You have not met the required prerequisite. Prerequisite means there are course(s) and/or test scores etc. that a must be met prior to enrollment in the course.	Select another course, or check with the instructor for an override. If you feel this is an error, check your academic transcript. If prerequisites exists, contact your advisor.
Co-Requisite	The course requires enrollment in another specified course and/or section during the same semester.	Select the indicated required course and enter both the course you originally attempted to register for AND the co-requisite course. You MUST list both courses in the CRN blocks before you select SUBMIT or the system will continue to give you an error.
Permission of Instructor Required	The instructor must approve your enrollment in the course.	Contact instructor for permission.
Permission of Department Required	The department must approve your enrollment in the course.	Contact department chair for permission.
Class(ification) Restriction	Student's classification (FR, SO, JR, SR) does not match required classification for the course.	Contact instructor or department chair for an override.
College Restriction	Student is not declared in the college required of this course.	Contact instructor or department chair for an override.
Level Restriction	You do not have the correct level (undergraduate/graduate) required for registration.	Select another course appropriate to your enrollment level, or contact the instructor for an override.
Major Restriction	Enrollment in course is limited to specific major(s).	Select another course, or contact the department chair for an override.
Program Restriction	Enrollment in course is limited to specific program(s).	Select another course, or contact the program coordinator for an override.
Student Attribute Restriction	The course requested is restricted to a certain group of students.	Select another course, or contact the instructor for an override.
Maximum Hours Exceeded	Course will put student over maximum allowed hours. PLEASE NOTE: Any credits above this limit will be the financial responsibility of the student.	Contact your advisor for approval to take additional credits. If approved, the faculty member should email registrar@newhaven.edu to increase the credit maximum.
Duplicate Course/Duplicate CRN	You have already registered for this course/section.	Drop the course from your schedule, review your transcript, and speak with your advisor before attempting to register again.
CRN does not exist	The five digit CRN you entered is not recognized by the system.	Check the schedule to get the correct CRN and be sure to enter it correctly.
Student Status prohibits registration.	Your student record is not active.	Contact registrar@newhaven.edu
Academic Standing prohibits registration.	Your academic standing does not allow registration.	Contact registrar@newhaven.edu
Hold error	An office has placed a hold on your registration. You may have multiple holds on your record. Please check your registration status for all holds.	Contact the appropriate office(s).
STOP:course already completed. The number of repeats is limited. Consult your advisor and catalog to assure you have not exceeded allowed course repeats; else, any new credit or grade will not apply.	You have already received a grade for this course. Check the repeat policy in the online catalog (under Academic Policies) to ensure you have not exceeded the number of allowed repeats.	Consult your academic advisor.